

Where To Get Free Tax Services

The IRS provides free publications, forms and other tax material and information to help taxpayers meet their tax obligations. Free help is available on the IRS website, by phone, at local IRS offices and at other community locations.

- **IRS.gov** You can access free tax information at IRS.gov. At 1040 Central on the Individuals page, you can obtain forms, instructions and publications, learn about IRS e-file, determine your eligibility for the Earned Income Tax Credit, read about the latest tax changes and find answers to Frequently Asked Questions. You can also check the status of your refund at IRS.gov by clicking on Where's My Refund, a service available 24 hours a day, seven days a week.
- **Telephone** Call the IRS Tax Help Line for Individuals, 1-800-829-1040, to get answers to your federal tax questions. To order free forms, instructions and publications call 1-800-829-3676. To hear pre-recorded messages covering various tax topics or check on the status of your refund, call 1-800-829-4477. TTY/TDD users may call 1-800-829-4059 to ask tax questions or to order forms and publications.
- **Taxpayer Assistance Centers** When you believe your tax issue cannot be handled online or by phone, and you want face-to-face assistance, you can find help at a local Taxpayer Assistance Center. Locations, business hours and an overview of services are at IRS.gov.
- **Other Community Resources** Free tax preparation is available through the Volunteer Income Tax Assistance and Tax Counseling for the Elderly programs in many communities. Volunteer return preparation programs provided through IRS and its partners offer free help in preparing tax returns for low- to moderate-income taxpayers. Call 1-800-829-1040 to find the VITA or TCE site nearest you. You may also call AARP — the largest TCE participant — at 1-888-227-7669 (1-888- AARP NOW) or access www.aarp.org to find the nearest Tax-Aide site.

For more information about services provided by the IRS, review Publication 910, IRS Guide to Free Tax Services available at IRS.gov or by calling 1-800-829-3676.